

# DISSH

BOUTIQUES

## NEED TO RETURN AN ITEM?

Make sure your order is within 14 days of receipt. We don't provide refunds for change of mind returns. No return on sale items or jewellery unless faulty. Need more info? Ask us at [customerservice@dissh.com.au](mailto:customerservice@dissh.com.au) or call (07) 3725 7633

### YOUR ORDER SUMMARY

Date: \_\_\_\_\_ First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_ Order Number: \_\_\_\_\_

| PRODUCT NAME | PRODUCT CODE | QTY | REASON CODE | REASON FOR RETURN CODES                          |              |
|--------------|--------------|-----|-------------|--|--------------|
|              |              |     |             | 1- Changed my mind                               | GIFT VOUCHER |
|              |              |     |             | 2- Doesn't suit me                               |              |
|              |              |     |             | 3- Too big                                       |              |
|              |              |     |             | 4- Too small                                     |              |
|              |              |     |             | 5- Incorrect item received                       | REFUND       |
|              |              |     |             | 6- Damaged                                       |              |
|              |              |     |             | 7- Purchased with AfterPay & would like a refund |              |

\*Reasons 1-4 do not offer a refund and a gift voucher will be issued. Refunds are only offered to faulty or incorrect orders due to our company policy.

### FURTHER DESCRIBE REASON FOR RETURN

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### EXCHANGES

If you would like an exchange you can request the item below. If the size is not available – you will be issued with a gift voucher. We are only able to exchange an item for the same value. I would like:

STYLE NAME \_\_\_\_\_ COLOUR \_\_\_\_\_ SIZE \_\_\_\_\_

### ALMOST THERE!

- Check that all return items are in the original condition sent, have not been washed
- Check all items have their tags attached or included in the bag
- Enclose this form and a copy of your receipt within your parcel

### RETURN TO

Customer Service, Unit 19, 71 Jijaws St Sumner Park, Brisbane. Qld. 4074.

Your return item can take up to 10 days to be delivered to us and will be processed within 3-5 working days of receipt. For any other information regarding our policy, please see our returns policy at our website - <http://www.dissh.com.au/returns-policy>

WE'RE SUPER SOCIAL



WWW.DISSH.COM.AU